



15 impasse des Mouettes
Keroren - Raguénès
29920 Névez
Tél : 02.98.06.87.13
Email : campingocean@orange.fr
RCS Quimper 847 806 072

CONTRAT DE RÉSERVATION

BOOKING FORM

COORDONNÉES DU DEMANDEUR / Organiser coordonate

Nom / Name : **Prénom / First Name :**

Adresse / Address :

Code postal / Post code : **Ville / City :**

Pays / Country : **N° immatriculation véhicule / Car number :**

E.mail : **Port / Cell phone :**

PERSONNES INSCRITES AU SÉJOUR / Family composition

Seules les personnes dont le nom figure sur le présent contrat seront acceptées – Only the people whose name is reproduced on this contract will be accepted

	Nom / Name	Prénom / First name	Date de naissance / Birth date
1			
2			
3			
4			
5			
6			

- Le nombre de locataires ne peut être supérieur à la capacité indiquée de la location. The number of tenants mustn't be more than the capacity of the accommodation.
- Les mineurs non accompagnés d'un représentant légal ne seront pas acceptés pour des raisons de sécurité.

LOCATION DE MOBIL-HOME / Mobil-home rental

Arrivée : / / à partir de 16h
(Arrivals from 04 pm)

Départ : / / avant 10h
(Departure before 10 am)

- Mobil-home 4 pers.– 2 ch. (samedi au samedi)
 - Mobil-home 4 pers.– 2 ch. (dimanche au dimanche)
 - Mobil-home 6 pers.– 3 ch. (dimanche au dimanche)
- Les animaux ne sont pas admis dans les Mobil-home.

Options :

- Location de draps / Linen (15 € / lit)
- Forfait ménage / Cleaning package (70 €)

Montant location / Location amount	A €
Options	B €
Montant total / Total amount C = (A+B)	C €
Acompte à verser / deposit D = (C * 30%)	D €
Solde dû à l'arrivée / Balance payable E= (C-D)	E €

EMPLACEMENT CAMPING / Camping pitch

Arrivée : / / à partir de 12h
(Arrivals from 12 am)

Départ : / / avant 12h
(Departure before 12 am)

- Tente / Tent
- Camping-car
- Caravane / Caravan
- Electricité / Electricity
- Chien / Dog

Dimensions :

..... X m

Arrhes à verser / Deposit 80,00 €

- Pas de réservation de moins de 7 nuits

REGLEMENT / Payment

- Chèque
- Chèques vacances ANCV
- Sur votre ordre de virement au compte

IBAN International : FR76 1558 9297 7907 0760 4334 044
BIC : CMBFR2BARK

- J'ai pris connaissance des conditions de réservation ci-après et déclare les accepter. (I read the booking conditions below and declare to accept them).

Date :

Signature

GENERAL TERMS AND CONDITIONS

1-BOOKING CONDITIONS

- The booking is confirmed following the management's agreement and upon receipt of the deposit and completed and signed booking form or following acceptance of the general terms and conditions when you book on-line.
- Bookings will not be finalised if the deposit is not received within 8 days of receiving the contract, or within 8 days of booking on-line or over the phone. You will receive a booking confirmation stipulating the dates of your stay shortly after the deposit has been received.
- Bookings of camping pitches and mobile homes are for personal use only. Subletting or transferring the booking to a third party is strictly forbidden without the management's permission. If the information provided is inaccurate, the contract may be terminated and the deposit will not be refunded.

> Camping pitches

The daily rate includes 2 people, a pitch for a tent, caravan or motorhome, access to the shower/toilet blocks and to the campsite's facilities (pool...). Additional charges : tourist tax, electricity, additional campers, pets and additional vehicles.

The campsite reserves the right to refuse groups.

Bookings for less than 7 nights are not accepted.

> Mobile homes

The mobile homes are equipped with tableware, bedding (quilts, blankets and pillows). Access to the campsite's facilities is included in the price. The price is based on 4 to 6 people depending on the model and includes one vehicle only.

A surcharge of € 15 per week will be charged for any additional car.

The campsite reserves the right to refuse access to families who arrive with more people than the authorised capacity of the mobile home or if they arrive with a pet. Additional installations are not permitted on the mobile home pitches.

2-PRICE RATES AND TOURIST TAX

- Prices are in euros and are inclusive of VAT at the legal rate. The VAT rate and other taxes are subject to change and in this event, may have an impact on the price of services and products for which you are invoiced.
- A tourist tax is due per night, per person over 18. This tax is not included in the price of your stay. The campsite collects this tax on behalf of the local council.

3-REGULATIONS

> Methods of payment accepted

Payment accepted for the deposit : French cheque, holiday vouchers, bank transfer. The balance of your booking may be paid for by French cheque, holiday vouchers, cash or bank card.

> Payment for camping pitches

- An 80 € deposit is to be paid which will be deducted from the cost of your stay. The balance is to be paid the day before your departure.

> Payment for mobile homes :

- A deposit amounting to 30 % of the total cost of your stay is to be paid when you book.
- The balance is to be paid in full on your arrival.

4-MODIFICATION AND CANCELLATION

Modifications can be made to your booking without an additional charge, subject to availability and agreement by the management. If your stay is interrupted or cut short (late arrival, early departure) for personal reasons, a refund will not be granted.

- In the event of cancellation by the campsite, except in the event of force majeure, your stay will be refunded in full. Additional costs and damages may not be claimed for this cancellation.
- In the event of a no-show within 24 hours of your expected arrival date and without proof and/or news from you about your late arrival, your pitch or mobile home will be released for rental. A refund will not be granted.
- If you are obliged to cancel the booking, the campsite must be informed in writing by letter or email. The following conditions apply :

> Camping pitches

- More than 30 days before your arrival, your deposit will be refunded in full.
- Between 30 and 1 day before your arrival, the deposit will be retained by the campsite.

> Mobile homes

- Over 60 days before your arrival, a 30 € fee will be retained by the campsite.
- Between the 60th and 31st day before your arrival, 50% of your deposit will be retained by the campsite.
- Between 30 and 1 day before your arrival, the deposit will be retained by the campsite.

5-CANCELLATION INSURANCE

It is advisable to take out a cancellation insurance policy with your insurance company.

6-DURING YOUR STAY

Arrival

- > **Camping pitches** : Check-in from midday.
- > **Mobile homes** : Check-in on Saturday or Sunday (depending on the model) from 4pm.

Departure

- > **Camping pitches** : Check-out by midday on your departure day.
- > **Mobile homes** : Check-out before 10am. An additional night may be invoiced in the event of a late departure.

Inventory

An inspection of the inventory, furniture, fittings, kitchen utensils and state of cleanliness will be carried out on your departure. The customer is to check the inventory on his arrival and to report any irregularities to the reception on the same day.

A 250 € security deposit (+70 € for cleaning) will be requested on arrival (not cashed). This deposit will be returned to you on your departure if the fittings and inventory correspond to the inventory carried out on arrival. Any breakages, damage or lost items will be invoiced and deducted from the deposit. 70 € for cleaning will be retained if we consider the cleaning to be insufficient.

The inventory check on the day of departure takes place between 8am and 10am. If you leave outside of office hours, the deposit will be returned to you by post within one month, following an inspection.

Additional services – End of stay cleaning service

The campsite offers a sheet hire service (15€/bed) as well as an end of stay cleaning service (70 €) ; this does not include : washing-up, cleaning the kitchen or emptying the bins.

Dogs

Dogs and other pets must be kept on a lead at all times. They must not be left alone on the campsite, even if they are locked in. Their owners are responsible for their actions.

Animals are strictly forbidden in the mobile homes even if they are just accompanying visitors. Dangerous breeds (attack and guard dogs) are strictly forbidden on the campsite. Their vaccination certification must be up to date.

Insurance

Customers must have an insurance policy. The management declines responsibility in the event of theft, fire, bad weather, damage of personal belongings and vehicles. This also applies to accidents for which the customer is responsible.

Minors

Minors must be accompanied by their parents or legal guardians.

Miscellaneous

Smoking is strictly forbidden in all of the mobile homes. Barbecues (not provided) are prohibited on the wooden terraces and only barbecues on legs are authorised on the pitches providing you follow the safety instructions.

7-LITIGATION

Any complaints about your stay must be sent in writing by recorded delivery with acknowledgement of receipt within 20 days of your stay.

> Mediation

In accordance with the provisions of article L 612-1 of the Code of Consumption, all campsite customers have the right to file a request to initiate a mediation procedure free of charge to find an amiable solution to a litigation between the customer and the campsite management. Please find below the name and address of the mediator:

SAS MEDIATION - Solution Consommation - 222 chemin de la Bergerie, 01800 SAINT JEAN DE NIOST -- SIRET 83286956400019

Tél : 04 82 53 93 06 - Mail : contact@sasmediationsolution-conso.fr

8- DATA PROTECTION

In accordance with article 34 of the data protection act, you have the right to access, amend and delete any personal data concerning you.

9-EXTRACT OF CAMPSITE REGULATIONS

For your safety, a wristband must be worn throughout your stay.

> Visitors

Visitors must register at the reception office on arrival. Visitors' vehicles must be parked on the car park at the campsite entrance. Visitors must leave the premises by 10.30pm.

> Pool

The pool is not supervised. The safety regulations displayed around the pool must be respected at all times.

To access the pool, children must be accompanied by an adult. Children are under their parents' responsibility at all times.

Swimming shorts are strictly forbidden. Swimming trunks only !

The pool is a private pool reserved for campsite customers only.

> Noise and silence

All campers must comply with the campsite regulations particularly the clause concerning noise. Between 10.30pm and 7am cars may not be driven on the campsite and noise of any nature will not be tolerated.

I hereby declare that I have read and understood the general terms and conditions and will comply with them.

Signature :